

# GANZBOATS MANUFACTURER SERVICE & INSPECTION STANDARDS

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## STEP 1 – DETAILED ANNUAL SERVICE

This chapter defines the binding scope of the annual main service for all GanzBoats motorboats. The annual service must be carried out at least once per calendar year, or at the shortened intervals applicable in the case of commercial use.

The complete and documented performance of this annual service is a prerequisite for maintaining all warranty claims.

### 1. GENERAL PRINCIPLES

The annual service may be carried out only by qualified specialist companies, authorised GanzBoats dealers, or GanzBoats AG.

All work must be carried out in accordance with recognised rules of boatbuilding and in line with the manufacturers' specifications for the respective installed system components.

## 2. MECHANICAL SYSTEMS

**At a minimum, the following mechanical components must be checked:**

- steering (play, smooth operation, mounting)
- throttle and shift mechanism
- flaps, hinges, latches
- bathing platform (mechanism, bearings, cylinders)
- shading systems (bimini, T-top, mechanisms)

Wear parts must be assessed and replaced if necessary.

## 3. ELECTRICAL SYSTEMS

**The electrical system must be checked in full:**

- batteries (condition, mounting, terminals)
- main switch and fuses
- wiring looms, plug connections, corrosion check
- chargers and DC/DC converters
- lighting, consumers/loads, sockets

Measurements and irregularities must be documented.

## 4. HULL, DECK AND STRUCTURE

**The following points must be checked:**

- visual inspection of hull and deck (cracks, signs of osmosis)
- thru-hull fittings and seals
- rails, fittings, mounting points
- anti-slip areas and deck coverings

Structural irregularities must be reported without delay.

## 5. SAFETY SYSTEMS

**Safety-relevant systems must be checked as a matter of course:**

- bilge pumps (manual/automatic)
- fire extinguisher (condition, expiry date)
- emergency stop switch

- life-saving equipment (if on board))

## **6. SOFTWARE, DIAGNOSTICS AND FAULT LOG**

**For boats with electronic control or propulsion systems, the following must be carried out:**

- check software versions
- read out the fault memory
- secure system logs

Identified faults must be documented and rectified.

## **7. COMPLETION, DOCUMENTATION AND SIGN-OFF**

After completion of the annual service, a service report must be prepared.

**The report must include:**

- date of the service
- operating hours
- work carried out
- defects identified
- name and signature of the responsible technician

The report must be handed to the owner and retained.

# STEP 2 – SALTWATER AFTERCARE & CORROSION PREVENTION

This chapter defines the binding measures for aftercare, maintenance and corrosion prevention when GanzBoats motorboats are used in salt water.

Consistent compliance with these measures is a mandatory prerequisite for maintaining all warranty claims in accordance with the Warranty Terms and Conditions of GanzBoats AG.

## 1. PRINCIPLES AND SCOPE

Use in salt water is generally permitted for GanzBoats motorboats. However, salt water imposes increased stress on materials, metals, electrical contacts and mechanical components.

This chapter applies to any use in brackish or salt water, regardless of duration or intensity of use.

## 2. IMMEDIATE MEASURES AFTER EACH SALTWATER USE

**Immediately after each use in salt water, the following measures must be carried out in full:**

- complete rinse of hull, deck and bathing platform with fresh water
- intensive rinse of all metal parts, fittings, rails and hinges
- rinse of the drive and cooling-water circuits in accordance with the manufacturers' specifications
- removal of salt residues in hard-to-reach areas

Rinsing must continue until no salt residues are visible.

### 3. PROTECTION OF ELECTRICAL AND ELECTRONIC SYSTEMS

Electrical plug connections, contacts and exposed metal surfaces are particularly susceptible to corrosion.

**The following measures must be carried out regularly:**

- visual inspection of all plug connections
- check for verdigris, oxidation or moisture
- application of suitable corrosion protection agents in accordance with manufacturer approval

Damaged or corroded contacts must be repaired without delay.

### 4. MECHANICAL COMPONENTS AND MOVING PARTS

Moving and mechanical components must be cleaned regularly and protected against corrosion.

**This applies in particular to:**

- hinges, flaps, latches
- bathing platform mechanisms
- shading systems and guide elements

Sliding and bearing points must be lubricated in accordance with the manufacturers' specifications.

## **5. REGULAR ADDITIONAL CHECKS FOR SALTWATER OPERATION**

**If the boat is used regularly or predominantly in salt water, additional checks must be carried out:**

- semi-annual visual and functional inspection of all corrosion-prone components
- intensified inspection of underwater fittings and thru-hulls
- inspection of sacrificial anodes (condition and effectiveness)

These checks do not replace the regular annual service.

## **6. DOCUMENTATION OF SALTWATER AFTERCARE**

All saltwater aftercare measures must be documented.

**The documentation must at least include:**

- date and type of saltwater use
- rinsing and care work carried out
- irregularities identified

Omitted or insufficiently documented measures lead to the exclusion of warranty claims for corrosion-related damage.

## **7. DISTINCTION FROM WARRANTY SERVICES**

Corrosion damage, electrolytic damage or consequential damage attributable to missing, delayed or insufficient saltwater aftercare is deemed use-related.

Such damage is expressly excluded from the manufacturer's warranty.

# STEP 3 – WINTER STORAGE & LAY-UP

This chapter defines the binding measures for professional winter storage and lay-up of GanzBoats motorboats.

The complete and documented performance of these measures is a mandatory prerequisite for maintaining all warranty claims.

## 1. PRINCIPLES AND SCOPE

Winter storage includes all measures required to prevent damage caused by frost, moisture, corrosion, standstill damage and electrical discharge.

This chapter applies to any lay-up for a period of more than four weeks and is mandatory for winterisation.

## 2. CLEANING AND PREPARATION

**Before storage, the following measures must be carried out in full:**

- thorough cleaning of hull, deck and interior areas
- removal of dirt, salt, limescale and organic residues
- complete drying of all areas

Residues left during storage can lead to material damage and must be avoided.

## 3. FROST PROTECTION AND DRAINAGE

All water-carrying systems must be fully drained or properly protected against frost.

**This includes, in particular:**

- cooling-water circuits of engines and drives
- fresh-water and wastewater systems
- showers, wash basins and pumps

Damage caused by frost or insufficient drainage is excluded from the warranty.

#### **4. ELECTRICAL SYSTEMS AND BATTERIES**

Batteries must be charged, maintained and, if necessary, removed in accordance with the manufacturers' specifications.

**The following points must be observed:**

- disconnect non-essential loads
- maintenance charging or controlled storage
- protection against deep discharge

Damage caused by deep discharge or improper storage is not covered by the warranty.

#### **5. MECHANICAL SYSTEMS AND MOVING PARTS**

Moving components must be cleaned, lubricated and stored without tension.

**This applies in particular to:**

- hinges and flaps
- bathing platform mechanisms
- control and steering systems

#### **6. STORAGE CONDITIONS**

Storage must take place in a dry, frost-free and well-ventilated environment.

Covers must be breathable and must not trap moisture.

Damage caused by improper storage conditions is excluded from the warranty.

## **7. RECOMMISSIONING AFTER LAY-UP**

Before recommissioning, all systems must undergo a visual and functional check.

Necessary work must be documented and recorded in the service record.

## **8. DOCUMENTATION OF WINTER STORAGE**

All measures for winter storage and lay-up must be documented in full.

Omitted or insufficiently documented measures lead to the exclusion of warranty claims for storage-related damage.

# STEP 4 – WORKSHOP CHECKLISTS

This chapter contains binding workshop checklists, derived from Steps 1–3 (annual service, saltwater aftercare, winter storage).

The checklists are to be used as proof of work and must be completed and signed in full.

## CHECKLIST A – ANNUAL SERVICE

- General visual inspection of the boat
- Steering checked
- Throttle / shift mechanism checked
- Bathing platform mechanism checked
- Shading systems checked
- Batteries checked
- Electrical system checked
- Hull & deck checked
- Safety equipment checked
- Software / fault memory checked

Technician:

Date:

## CHECKLISTE B – SALTWATER AFTERCARE

- Freshwater rinse carried out
- Metal parts rinsed
- Electrical contacts checked
- Corrosion protection applied
- Anodes checked

Technician:

Date:

## CHECKLISTE C – WINTER STORAGE

- Boat cleaned
- Systems drained
- Frost protection carried out
- Batteries secured
- Mechanisms lubricated
- Cover checked

Technician:

Date:

# Step 5 – Commercial use / charter / demo / show

This chapter defines the binding additional maintenance, service and inspection requirements for GanzBoats motorboats in commercial use.

Commercial use includes, in particular, charter operation, sharing models, training/instruction operation, and use as a demo, demonstration or show boat.

Compliance with the following provisions is a mandatory prerequisite for maintaining warranty claims in accordance with the Warranty Terms and Conditions of GanzBoats AG.

## 1. DISTINCTION FROM PRIVATE USE

**Commercial use exists whenever a boat:**

- is made available to third parties, for consideration or free of charge,
- is operated by changing users,
- is used for training, demonstration or marketing purposes.

A one-off or short-term commercial use likewise triggers the application of this chapter.

## 2. SHORTENED MAINTENANCE AND INSPECTION INTERVALS

**In the case of commercial use, shortened maintenance intervals apply::**

- annual service: at least every 6 months
- visual and functional check: at least monthly
- saltwater aftercare: after each use in salt water

These intervals apply regardless of the actual operating hours.

### 3. ADDITIONAL OPERATOR OBLIGATIONS

The operator is obliged to:

- instruct users on operation,
- avoid incorrect operation,
- report damage or irregularities without delay,
- keep service records complete and continuous.

A missing or incomplete service or usage log leads to the exclusion of warranty claims.

### 4. EXTENDED DOCUMENTATION REQUIREMENTS

In addition to the regular service documentation, the following must be recorded:

- type of use (charter, demo, show, training)
- duration of use per deployment
- number of different users

The documentation must be presented to GanzBoats AG upon request.

### 5. DISTINCTION FROM WARRANTY SERVICES

Damage attributable to intensive use, incorrect operation by third parties, increased wear or improper use is deemed use-related.

Such damage is excluded from the manufacturer's warranty.

### 6. SUMMARY AND BINDING NATURE

The special provisions defined in this chapter are an integral part of the GanzBoats Service and Inspection Standards.

Deviations, omissions or missing documentation lead, regardless of the cause, to the complete exclusion of warranty claims in the case of commercial use.